

EUS PROTOCOL
(For use by phone operators)

If a patient calls to schedule an EUS consult, please fill out the EUS intake form. Let the patient know that his/hers records will have to be reviewed by Dr. Patel who will determine if they are a candidate for an EUS. Then give intake form to Missy, so she knows to expect records on that patient.

If a physicians' office calls please fax them our physician referral form to use as a cover sheet when they fax us patient's records.

ALL RECORDS ARE TO BE FAXED TO 480-855-2020 ATTEN: MISSY

For Open Access Colonoscopy

Our Physicians have allowed certain Doctors offices refer patients to our office for a direct colonoscopy, this means the patient does not have to have a consultation before the procedure. The patient must still meet certain criteria before they can do the Open Access Colonoscopy. We have provided these Doctors a fax cover sheet and our criteria for OAC. The doctors will determine if their patients meet the criteria and refer their patients by fax to our direct fax line. 480-855-2020 Atten: Cari B.

Cari will then process the information and pass it along to our Nurse Manager (Cheryl) and Cheryl will call patient to do Nurse intake. If the patient meets the requirement she will then give the paperwork back to Cari and she will call to schedule patient for an OAC. (PATIENT'S OVER THE AGE OF 65 DO NOT MEET THE REQUIREMENTS)

For new patients and established patients trying to bypass a consultation and proceed directly to scheduling a colonoscopy: You can take a message but let them know they will have to meet certain criteria and we will need a current History and Physical done by their primary care provider faxed to 480-855-2020 Atten: Cari B.

Capsule Endoscopy Patients

Capsule endoscopy is only done on our established patients, and they also have to meet certain criteria. A patient wanting to have a CAP done needs to have a consultation with one of our providers.